



GARLAND

ANIMAL SHELTER &
ADOPTION CENTER

Rescue@GarlandTx.gov

Garland Animal Services Rescue Program Guidelines

First and foremost, we thank you for your interest in becoming a rescue partner with the City of Garland Animal Services. A primary goal of Garland Animal Services is to reunite lost pets with their owners. If animals are not reclaimed our secondary goal is adoption or rescue. We have an application that is required to be submitted along with the signed copy of our guidelines. We do require all rescue partners to submit a copy of the rescue organization's 501c3 tax-exempt status. The following are guidelines and information related to our rescue program. Please read and return with a signature once completed.

- Once approved as a rescue partner, your email listed in the application will be used for the purpose of receiving our daily intake list and ART's List. **Animal Rescues for Today (ART's)** is our most urgent pets in need.
 - **Daily intake list**- This email contains a complete listing of domesticated animals impounded within the previous 24 hours and is intended to provide rescue groups with information on animals that may be available for rescue within the next few days. *Stray pets can be tagged at any time, including while on stray hold.*
 - **ART's List** an urgent list email is distributed for pets that were not tagged by any rescue, have come off stray hold, and are needing rescue's assistance. Injured, sick, pets with medical conditions, or any pet needing immediate rescue as recommended by staff will also be included in this email.

- Groups interested in rescuing specific animals should indicate their interest by sending an email to Rescue@garlandtx.gov. For a rescue coordination or pick up request outside hours of normal operations, please email AnimalServices@garlandtx.gov. Staff will attempt to accommodate rescues outside of normal hours of operation, but it is not guaranteed. Staff is limited during these times.
 - Please provide the animal ID number and rescue group name in every email. Please ensure number is in the subject line. *Do not call or send an email to individual staff, as all rescue communication should be conducted through the rescue email account, unless otherwise notified.*
 - Emails of “possible interest” or “networking” are not tags.
- When staff determines that a specific animal is in need rescue, all groups that have expressed interest will be notified by the order rescue tags were received.
 - When selected as the organization pulling designated rescue animal, rescue groups have 24 hours to respond, coordinate, a pick up the pet. Unless other arrangements are made and approved, staff will proceed to contact any additional rescue organizations interested in assisting.
 - Each approved and coordinated rescue pull should be submitted with volunteer/foster name eligible to pick up animal from Garland Animal Services. This person will be required to have a valid ID for release of animal and is aware there could possibly be additional paperwork to have completed or signed.
- Rescue groups are solely responsible for the coordination of having animals picked up from Garland Animal Services for their organization.
- Rescue groups are required to provide proof of sterilization and proof of rabies vaccination (if applicable) of all domesticated pets pulled from Garland Animal Services within 90 days. Failure to do so will result in enforcement action, including citations, and the loss of rescue privileges.
- Garland Animal Services makes the final determination on the rescue of an animal. Rescue may be denied due to aggression, disposition, behavior, contagious disease, injury, health, or any other reason. Garland Animal Services Director, Senior Staff, and the City Veterinarian have input in these decisions. The resources of individual rescue groups are also taken into consideration.
- Rescue groups understand that there is no guarantee of health offered by Garland Animal Services. In addition, once a rescue has pulled a pet, rescue groups assume full responsibility for any subsequent care it will need.

- Rescue organizations should bring any medical concern of pets pulled to staff's attention.
- Rescue groups will observe all animal related ordinances set by local or state agencies where an animal is currently located, harbored, or being transferred to.

Rescue organizations partnership is valued and appreciated. By being a rescue partner, it is with understanding that this is a partnership between the rescue organization and Garland Animal Services. Actions and conduct of rescue organizations can determine partnership terms. Malicious and negative actions can result in termination of partnership in the Garland Animal Services rescue program.

By signing below your rescue group affirms that you have read and understand rescue procedures and policies in place set by Garland Animal Services. It is also the understanding that policies may change at times, but staff will ensure to communicate this with rescue organizations.

Signature of rescue representative

Signature of Animal Services representative